External service providers to the Transporeon platform

1. Anthropic PBC (Anthropic Claude for Enterprise)

Address	548 Market St, PMB 90375, San Francisco, CA 94104, United States
Description	AI model provider through Google Vertex AI
Usage	Only with usage of Arc Agent
Personal data	Chat messages
Other notes	• Vertex AI (Google Cloud) acts as a host • No data is used for model training

2. Auth0

Address	Okta Inc., 100 1st Street, Suite 600 San Francisco, California 94105, USA
Description	User authentication
Usage	Only with Marketplace and Autonomous Procurement usage
Personal data	• E-mail address • Password
Other notes	EU-Model Clauses implemented and certified under the EU-U.S. Data Privacy Framework

3. AWS

Address	Amazon Web Services Inc., 410 Terry Avenue North, Seattle, WA 98109-5210, USA
Description	Computational resources and infrastructure for analytics
Usage	(a) Every platform user (b) Only with Sustainability products usage (c) Only with the Marketplace usage
Personal data	(a) • First and last name • E-mail address • User ID • IP address • Licence plate number • GPS data • User status and activity attributes, such as preferred language, user type. (b) • Telephone number / Mobile phone number (c) • Telephone number / Mobile phone number
Other notes	• EU-Model Clauses implemented and certified under the EU-U.S. Data Privacy Framework • AWS data center located in Frankfurt, Germany (Backup in Paris, France)

4. Bluehands

Address	Bluehands GmbH & Co.mmunication KG, Hebelstr. 15, 76133 Karlsruhe, Germany
Description	Support of the 3rd level support, application programming
Usage	Every platform user
Personal data	• First and last name • E-mail address • Telephone number / Mobile phone number • IP address

5. Cloudflare

Address	Cloudflare Inc., 101 Townsend St., San Francisco, CA 94107, USA
Description	Platform acceleration
Usage	Every platform user
Personal data	IP address
Other notes	EU-Model Clauses implemented and certified under the EU-U.S. Data Privacy Framework

6. Credativ

Address	Credativ GmbH, Trompeterallee 108, 41189 Mönchengladbach, Germany
Description	Database support
Usage	Every platform user
Personal data	• First and last name • E-mail address • Telephone number / Mobile phone number

7. Datadog, Inc.

Address	Datadog, Inc. 620 8th Avenue, 45th Floor, New York, NY 10018, USA
Description	Application logs, metrics, observability
Usage	Only with usage of Arc Agent
Personal data	• Chat messages • Assistant responses • E-mail address • User ID
Other notes	• PII redaction applied • Data residency in EU

8. Eleven Labs Inc.

Address	Eleven Labs Inc., a company incorporated in Delaware, United States with an address at 169 Madison Ave #2484 New York, NY 10016, United States
Description	AI voice provider used for the voice interaction feature of Arc Agent for Negotiations
Usage	Only with usage of Arc Agent for Negotiations (voice interaction feature)
Personal data	Spoken voice audio (processed transiently to generate the voice interaction) and resulting text transcript
Other notes	• Zero Retention Mode, voice audio, transcripts and associated data are deleted immediately upon completion of each request • EU-Model Clauses (SCCs) implemented

9. Google Cloud

Address	Google Cloud EMEA Limited, 70 Sir John Rogerson's Quay, Dublin 2, D02 R296, Ireland
Description	Cloud hosting and computing platform and machine-learning infrastructure, LLM provider (Vertex AI)
Usage	(a) Only with usage of AI features within Freight Audit services (b) Only with usage of Arc Agent
Personal data	(a) • First and last name • E-mail address • User ID (b) • Chat messages • Assistant responses • E-mail address • User ID
Other notes	• Google Cloud data center located in St. Ghislain, Belgium • No data is used for model training

10. INTTRA

Address	INTTRA Inc., One Upper Pond Road, Morris Corp Center 2, Building D, Parsippany, NJ 08844, USA
Description	Interface sea freight
Usage	Only with sea-freight usage
Personal data	• First and last name • E-mail address • Telephone number / Mobile phone number
Other notes	EU-Model Clauses implemented

11. JetBrains

Address	JetBrains s.r.o., Kavčí Hory Office Park, Na Hřebenech II, 1718/10, 140 00 Praha 4-Nusle, Czech Republic
Description	Collaboration tools to create tickets, boards, tasks and similar objects for software development teams
Usage	Only with usage of Sustainability products
Personal data	• First and last name • E-mail address • Telephone number / Mobile phone number

12. LangChain, Inc.

Address	LangChain, Inc., 42 Decatur Street, San Francisco, CA 94103, USA
Description	LLM application tracing, monitoring application feedback and evaluations
Usage	Only with usage of Arc Agent
Personal data	• Chat messages • Assistant responses • E-mail address • User ID
Other notes	• PII redaction applied • Data residency in EU

13. Microsoft Azure

Address	Microsoft Corporation, One Microsoft Way, Redmond WA 98052-6399, USA
Description	(a) Hosting (b) Usage of Document Intelligence when extracting non-personal data from invoices
Usage	(a) Only with the Marketplace usage (b) Only with usage of Freight Audit Services (c) Only with usage of Arc Agent
Personal data	(a) • First and last name • E-mail address • Telephone number / Mobile phone number • IP address (b) • Invoice issuer's name and/or business contact details, in case mentioned in an invoice (c) • Chat messages • Assistant responses • E-mail address • User ID
Other notes	• EU-Model Clauses implemented and certified under the EU-U.S. Data Privacy Framework • Azure data center located in Frankfurt, Germany

14. PTV

Address	PTV Planung Transport Verkehr AG, Haid-und-Neu-Str. 15, 76131 Karlsruhe, Germany
Description	Maps
Usage	Only with usage of map connected services
Personal data	• First and last name • E-mail address • Telephone number / Mobile phone number

15. TrimbleMaps

Address	Trimble Maps, Inc., 1 Independence Way, Princeton, NJ 08540, USA
Description	Maps, map-centric development platform for routing, scheduling, visualization and navigation
Usage	Only with usage of map-connected services
Personal data	GPS data (start / stop location)
Other notes	TrimbleMaps is also an affiliate of Transporeon and certified under the EU-U.S. Data Privacy Framework

16. Twilio

Address	Twilio Inc., 101 Spear Street, 5th Floor, San Francisco, California, 94105, USA
Description	SMS provider
Usage	Only with usage of notification functions with SMS dispatch
Personal data	Telephone number / Mobile phone number
Other notes	Certified under the EU-U.S. Data Privacy Framework and Twilio BCRs implemented

17. Youredi

Address	Youredi Oy, Revontulenpuisto 2C, 02100 Espoo, Finland
Description	Integration platform for ocean, air and rail carrier and terminal connectivity
Usage	Only with ocean-, air- and multi-modal visibility and/or ocean-, air- and multi-modal execution
Personal data	• First and last name • E-mail address • Telephone number / Mobile phone number • Licence plate number (for time slot booking only)